

## William Angliss Institute- 2019 annual report

At the end of 2019, the LRC adopted the global trend in libraries by eliminating fines for overdue material. Instead, overdue items attracted demerit points for being late up to a threshold of 1000 points. Any long-term overdue items and/or accrued demerit points over 1000 points resulted in computer and network privileges being disabled.

There was budget approval for construction of “After Hours Access” to the LRC from 2020. Students will be able to access an unstaffed secure part of the facility before 8.30 am and after 5.30 pm.

The 2019 Insync survey showed student satisfaction with the LRC was good, with most feedback related to extended hours, catalogued functionality improvements and more resources.

In line with our RAP, additional indigenous and Torres Straits islanders resources were added to our collection, principally in the area of cookery.



The photo shows (going clockwise) - the bookable media pod; the Special Collection Research room; a view towards the quiet study space and the collection in front of our study rooms.

Statistically, in 2019 had 200,700 individuals through its doors; 43,925 website views and over 9 million Discovery searches. The shift to electronic and digital usage was reflected in the continual decline in physical borrowing of material. The use of LibGuides continued to be popular with over 26,000 uses of the subject guides. There were 177 information skills sessions conducted, principally for HE students. In addition, library staff worked closely with the Faculty of HE on academic integrity, APA training and referencing.

