

## 2014 Annual Report

In 2014, the Learning Resource Centre expanded its services for staff and students in many ways. We had new software packages and new operating software installed. These included Deep Freeze on all of the LRC PCs; a Discovery layer to enable quicker searching results across all of our resources; Endnote as a site licence for Higher Education students and the Tourism Research Australia database also, for our Higher Education students.

Wireless connectivity was simplified for students as well as new electronic resources added to our collections. E-books now form over 10% of our lending, with this trend growing, while the VEA video streaming service continues to be popular, especially with the hospitality titles that staff use in the classroom.

In 2014, there were new training opportunities for staff, both internally and within the William Angliss Community. Firstly, a new online interactive copyright course was installed on the Staff Intranet and now forms as part of the induction process for new staff members. Secondly, Library staff were trained in how to use the SMS, so that they have more knowledge regarding student's access to technology.

Paul Kloppenborg, Anna Lee, our Collection Development Officer and Sharon Stewart, our Copyright Librarian visited The Alfred Medical Library for an insight into how the information profession orients itself within a hospital environment. There were discussions on how more and more of the collection is being digitised and how the library space is changing from a strictly scholarly space and into more of a community space. Paul Kloppenborg and Sharon Stewart also visited The Supreme Court Library and viewed a very different library service where the information professionals would like to move into digitisation.

Some of the highlights of 2014 also included—

- Vicky Qin, our Special Collections Coordinator, received and negotiated for many new valuable items to be added to our collection;
- Shannon Hayes, our new casual came on board and infused staff and students alike with his cheerful and gregarious personality;
- Paul Kloppenborg was appointed to the ALIA Vocational Library Advisory Committee;
- Sharon Stewart had a copyright article published in the October edition of ALIA's Incite;
- Giao Kruschina, our Reference Librarian, continued training staff and students with Endnote as well as on our LibGuides;

Staff development opportunities included Vicky Qin, our Special Collections Coordinator being seconded to the University of Melbourne, where she got some hands on experience in preserving and digitising material.

- Elena Barger, our Digital Services Librarian, worked on our new improved web site, with the Discovery layer;
- Jan Coghill, our Serials Coordinator, reassessed and reorganised the journal collection and the journals within our archives;
- Marg Dennerley, the LRC Team Leader, worked on our new Website ready for a 2015 launch as well as with the roll out of Endnote;
- Maria Martin, our Library Tutorial Support Officer, expanded the ordering of stationery, to include sales to students via their student card;

- Peachy Limpin, our Technical Services Coordinator, entered significant items from our special collection into Trove;
- Debra Addison, our Higher Education Liaison Librarian, kept up with the changing needs of the ever expanding higher education sector;

Higher Education expanded and with it, the importance of the LRC. The new head of Higher Education, Paul Whitelaw, has been very supportive of the library and the Higher Education Department and the LRC have started to work together on many new projects, regarding software, training and resource access.

The Special Collections area was very busy in 2014, with donations from Swinburne University Library and a rare acquisition for special collections, *The Antipodean Cookery Book and Kitchen Companion* by Mrs Lance Rawson, 2nd ed. 1897.