

Frequently Asked Questions

I can't login to MYWAI.

Possible reasons may be:

- Library fines
- Outstanding course fees
- Incorrect password/user name

On campus students contact Learning Resource Centre (LRC) service desk.

Off campus students contact their relevant Student Management Centre.

I don't know or I forgot my network password .

Visit Password Management Portal:

<https://passwordreset.myangliss.edu.au> and click on "Set up your initial password" or "Forgotten password"

Note: You must register your Australian mobile number or email address with student records to use the Password Management portal.

I don't know my eSubject key.

Contact your teacher or email esu@angliss.edu.au.

myWAI/Moodle Guide

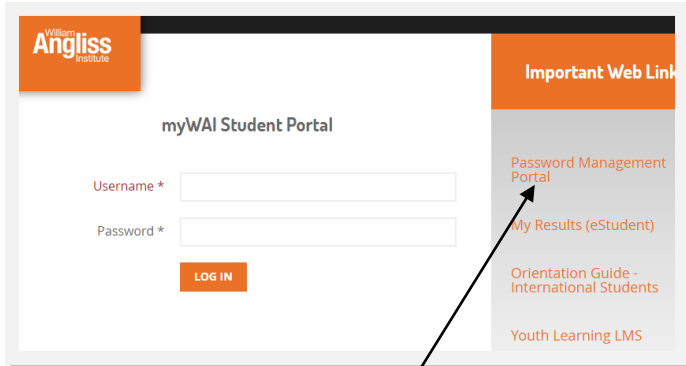
E- Learning Support Unit
esu@angliss.edu.au

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Step 1: Go to myWAI, the William Angliss Student Portal: <https://mywai.angliss.edu.au> and login with your usual William Angliss login details.



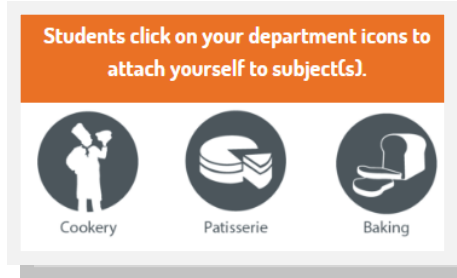
Password Management Portal:

<https://passwordreset.myangliss.edu.au>

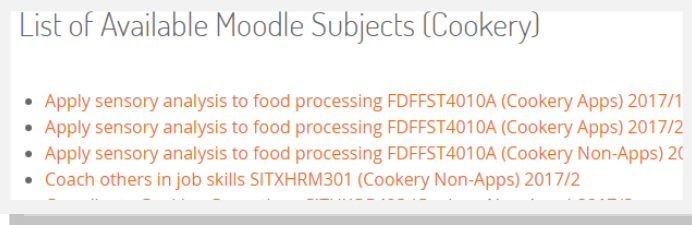
- If you are a **first time** user, you will need to set up your password by visiting Password Management Portal and click on **“Set up initial password”**.

- If you have **forgotten your password**, visit Password Management Portal and click on **Forgotten password**.

Step 2: You will need to click on your department icon to attach yourself to Moodle subjects.



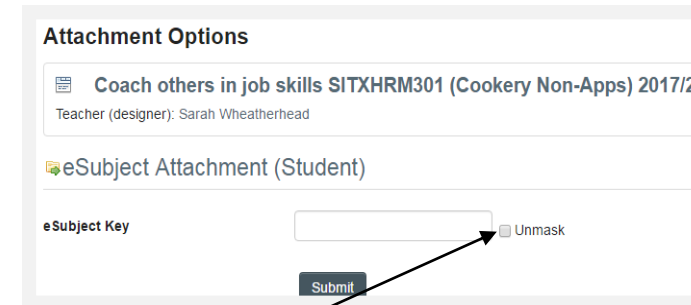
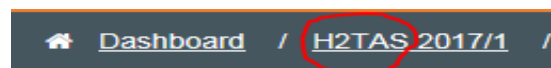
Select the subject you want to get attached to (use the scrollbar to see more subjects).



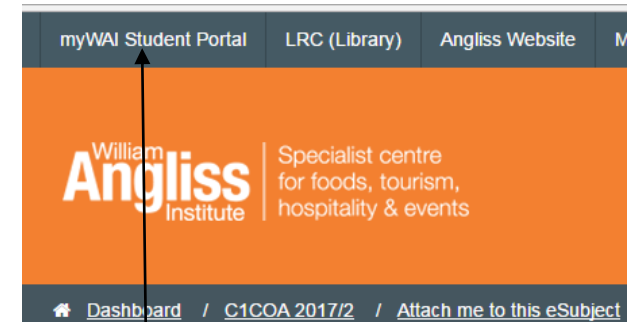
Note: Subjects are organized in alphabetical order.

Step 3: Enter your eSubject key

eSubject **key** is found on the “grey bar” at the top of the page:



Tick Unmask to check if the eSubject key you have entered is accurate and hit Submit.



You will have to repeat the procedure for each subject you need to be attached to by